



Question Number	Question	Response	Additional Information
Q.1.	Is the system cloud hosted?	Yes	Amazon Web Services
Q.2.	Is the system compliant with 21 CFR Part 11, ISO13485, and have an audit trail?	Yes	
Q.3.	Is the system GDPR compliant?	Yes	
Q.4.	Does the system support SSO?	Yes	
Q.5.	Can the system integrate with an ERP or other software systems?	Yes	ACE supports API functionality, which allows for integration with other systems such as SAP.
Q.6.	Does the system support a learning management system?	Yes	ACE LMS is a complete learning management system built into the ACE platform.
Q.7.	Does the system support inspection management?	Yes	ACE Inspection is a global inspection management solution.
Q.8.	Does the system have dashboards and reporting capabilities?		ACE Analytics allows for the creation of user-specific, drillable dashboards. Dashboards can be shared between users and there is no limit to the number of dashboards a user can have. Additionally, custom data sets can be exported to Excel, PDF and more as needed.
Q.9.	Does the system support mobile devices?	Yes	ACE fully supports mobile devices such as tablets and mobile phones.
Q.10.	Does the system come 'out of the box'?	Yes	PSC Software™ has configured out of the box workflows for almost every quality process we can think of. The company can begin using these workflows on day one.
Q.11.	Does the system support external users?	Yes	ACE supports external users, such as a company's clients or suppliers.
Q.12.	Does the system provide a dedicated environment for the customer?	Yes	
Q.13.	Does the supplier provide SLA's for uptime, issues?	Yes	
Q.14.	Is data in the system encrypted at rest and in transit?	Yes	Information in ACE is encrypted at rest and in transit.