

Audit Utopia and ACE Feature Comparison



Track and Manage Requests – Allows the user to create an individual record of all requests to be assigned, tracked and completed within the system.		
Log Inspection Notes – Allows the user to log notes before, during and after inspections regarding inspection activities.		
Analytics – dynamic charts and graphs – Gives both reporting of in system information and visual adds for a quick chart, graph or list of information about inspection activities		
Discrete Real-Time Team Communication – In-system communication that allows users to chat individually, as a group, or within the more formal and permanent record in the scribe.		
Request Report and Audit Trail Export – Report generation that can be configured to pull the metadata from the system into a professional format.		
Scribe Report and Audit Trail Export – Report generation that can be configured to pull the scribe notes from the system into a professional format.		
Global Configurable Permissions – Permissions that allow users to be limited on access to see or do things within the system based on their assigned permissions.		
Site Configurable Permissions – Permissions that allow users to be limited on access to see or do things within the system based on their assigned site/location within the system (for companies with multiple sites/locations).		
Email Notifications – Configurable email notifications that can be set to notify users of action that requires their attention in the system		
User-Configurable Dynamic Dashboards – End user configurable dashboards that allow for charts, graphs, filters, and lists to be in a quick view on the main screen of the system.		
In-System Notifications - Configurable in-system notifications that can be set to notify users of action that requires their attention in the system		
Configurable Workflows – Workflows allow the user to define the business process/step by step process that best follows internal best practices for each record type (ie Inspections, Requests, SME Interviews, etc)		
Multiple Inspection Types with Differing Workflows – Workflows can be generated to follow differ paths based on the record type being created (i.e. FDA Inspection vs Internal Inspection)		

Custom Field Level and State-Based Permissions – Custom fields can be added to any form on transitions from status to status. Custom fields can be configured to be require/non-required, dynamic, and user specific.		
21 CFR Part 11 Electronic Signatures – 21 CFR Part 1 Compliant electronic signatures can be added to require a specific user to sign off on a record before the record can be transitioned to the next status.		
IQ/OQ Validated System – The system comes out of the box with IQ/OQ validation completed. The user can audit our validation records for compliance if required.		
Multiple Configurable Report Templates – Multiple report templates can be created as an option for users when pulling metadata from the system. (i.e. Audit Report, Management report, Inspection Summary Report)		
Collaborative Reports – Reports that allow collaboration and edited to the report by the users prior to exporting the information from the system.		
Enhanced Chat and Scribe – Increased scribe and chat rendering speeds, exporting options, formatting, and reporting.		
Scribe Record Tagging – Within the scribe, a user can tag a specific record within ACE which shows as a clickable hyperlink for users to select.		
Form Auto Fill Feature – Forms can be configured to be filled in automatically based on information filled in on prior forms in previous transitions.		
Configurable Chart Drill-in Feature and Pareto Charts – Enhanced charts for the dashboard that allow more interaction for the user. Including drilling into a second level of a chart to show additional information.		
Clicking on chart sections redirects to filtered request list – Clickable hyperlinks on the dashboard that takes the user directly to the records for which the filter, chart or graph is being displayed.		
Event Management (Due dates, Scheduling and Reminders) – In-system scheduling of due dates and reminders which can be scheduled to send email and/or in-system notifications.		
Automatic record state change – Records can be configured to move automatically to a new status based on the completion of the configured criteria being complete (i.e. All child records closed moves parent record)		
Audit Resolution and CAPA follow-up – The ability to create additional workflows for any additional business processes.		
Available Expansion Modules (Document Management, Audit Checklists, Quality Workflows)		